

CEMOTO Documentation Center

Official product documentation, service guides and technical support for CEMOTO electric bikes, electric dirt bikes and e-scooters.

“ This documentation set is compiled from the official CEMOTORIDE store (cemotoride.com), the published CEMOTO owner manuals and the CEMOTO technical support library.

What do you need help with?

I want to...	Go to
Find the manual for my model	User Manuals
Watch a step-by-step video	Video Tutorials — 23 embedded guides
Unbox and assemble my new bike	Unboxing & Assembly
Understand what is in the box	What's in the Box
Do the first-ride safety checks	Pre-Ride Inspection
Learn the display and error codes	Display & Error Codes
Fix a problem	Troubleshooting Overview
Charge and care for the battery	Battery Care & Charging
Follow a service schedule	Maintenance Schedule
Check my warranty or start a claim	Warranty
Return or cancel an order	Returns & Refunds
Find a part number	Spare Parts & Compatibility

I want to...	Go to
Contact support	Contact & Support

Documentation sections

[Getting Started](#)

Everything from delivery to your first ride: unboxing and assembly, box contents, first-ride preparation, and rider fit and sizing.

[D-Series Electric Dirt Bikes](#)

Model documentation and manuals for the CEMOTO D-series off-road electric dirt bikes: D02 Classic, D02 Track, D03 Pro and D03 Beast.

[Electric Bikes & Scooters](#)

Documentation for CEMOTO commuter, mountain, fat-tire and folding eBikes and e-scooters: EB40, AEB31A, B28, B28A, B28D, EB66, B57A and EM11.

[Maintenance](#)

Battery care and charging, torque and fastener reference, chain, brake, tire and suspension servicing, storage, and cleaning.

[Video Tutorials](#)

Twenty-three step-by-step video guides from the CEMOTO support library — assembly, controller setup, error-code diagnostics, motor and brake repair. Every video is embedded inline, with brief written notes alongside.

Troubleshooting

Diagnostic guidance organized by symptom — power, motor, throttle, charging, brakes and range — plus display error code reference and the technical guide video library.

Policies

Warranty, returns and refunds, shipping and delivery, payment, and privacy policies.

Support

How to contact CEMOTO support, warranty registration, spare parts and accessory compatibility, and the legal/regulatory guidance for off-road electric dirt bikes.

Important safety notice

CEMOTO D-series electric dirt bikes are **off-road vehicles intended for use on private land and closed tracks only**. They are not sold as street-legal vehicles. Riding laws for electric dirt bikes vary significantly by country, state and municipality — it is the rider's responsibility to confirm local requirements before riding. See [Riding Laws & Compliance](#).

Electric bikes (commuter, mountain and fat-tire models) are designed for on-road and improved-trail use. Always wear an approved helmet, and read the owner manual for your specific model before your first ride.

Notes on this documentation

Language. All customer-facing content in this documentation center is written in English.

Performance figures. Top speed, range and charge-time figures quoted throughout are manufacturer-stated maximums under controlled test conditions (typically a 70 kg rider, 25 °C ambient temperature and 20 km/h constant speed for range tests). They are **not simultaneous guarantees**. Actual performance varies with rider weight, terrain, temperature, tire pressure, battery condition and riding style.

Specification changes. CEMOTO continuously improves its products. Specifications and manual content are subject to change without notice. Where an illustration or specification in a manual differs from the physical product, the physical product governs.

Source of truth. Where this documentation and an official published policy differ, the policy currently published on cemotoride.com governs.

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