

Maintenance Log

A service-history record for your CEMOTO bike. Keeping one makes warranty claims easier, preserves resale value, and helps you spot recurring faults.

Why keep a log

Reason	Detail
Warranty claims	A dated record of inspections and servicing is evidence that the bike has been maintained. See Warranty Claims
Fault patterns	A problem that returns every 300 km tells you something a single incident does not
Resale value	A documented service history is worth money to a buyer
Scheduling	You can see what is due next rather than trying to remember
Safety	Wear trends — brake pads, chain stretch, tire tread — are easier to judge against a baseline

Your bike

Fill this in once and keep it with the log.

Field	Value
Model	
Color / variant	
Serial number	
Battery serial (if shown)	
Date purchased	
Order number	
Purchased from	

Field	Value
Warranty expiry	
Motor serial	
Controller serial	

“ **Where to find the serial number:** usually stamped on the frame head tube or on a label on the frame/battery housing. Photograph it and keep the photo with your purchase receipt — the receipt and the serial number together are what a warranty claim is built on.

Log entry template

Copy this block for each entry.

Date:

Odometer / hours:

Work performed:

Parts replaced (name + part number):

-

Torque values used:

Conditions noted (noise, heat, error codes):

-

Performed by:

Cost:

Next action due:

Worked example

Date: 2026-04-12

Odometer / hours: 412 km

Work performed: 6-month service. Chain cleaned and lubricated, tension set to 15 mm. Front and rear brake pads inspected (approx. 4 mm remaining). All fasteners re-torqued. Controller

fins cleaned.

Parts replaced (name + part number):

- None

Torque values used: Rear axle 16 N·m (rear rack fixing screw);

axle nuts re-torqued to manual spec

Conditions noted (noise, heat, error codes):

- Faint clicking from rear wheel under load after 380 km.

Wheel bearings checked – no roughness detected. Monitoring.

Performed by: Owner

Cost: £0

Next action due: Annual service at 12 months. Re-check rear wheel

bearing at next monthly check.

Quick-reference service interval table

Condensed from the [Maintenance Schedule](#). Tick as you go.

Interval	Task	Done
Pre-ride	Brakes, throttle, tires, wheels, battery, frame, fasteners, chain slack, display, lights	☐
Post-ride (off-road)	Clean drivetrain; inspect brakes; wipe frame; check tires; cool before touching motor/brakes	☐
Weekly	Tire pressure; chain tension; brake pad thickness; drivetrain wear; spoke tension; suspension seals; fasteners; controller fins	☐
Monthly	Battery health; electrical connectors; wiring harness; brake fluid; tire sidewalls; suspension bolts; chain elongation; lights and horn; brake cut-off test	☐
6 months	Professional service; brake bleed; wheel bearings; suspension service; frame crack inspection; review this log	☐

Interval	Task	Done
Annually	Full professional service; replace brake fluid; replace chain and sprocket as a set; assess battery capacity; frame/fork/swing arm fatigue check; replace cables	☐

Fault history

Keep a running list of every fault you have observed, including ones that resolved themselves. Recurring codes are a diagnostic trail — see [Display & Error Codes](#).

Date	Odometer	Error code	Symptom	What fixed it	Recurred?

Parts replaced

Date	Odometer	Part	Part number	Source	Price

Part numbers are listed in [Spare Parts & Compatibility](#).

Battery health tracker

Rechargeable packs average **1 to 2 years** of service. Tracking range decline gives you early warning of a failing pack.

Date	Odometer	Charge time (empty → full)	Typical range observed	Notes

Reading the table: a falling range combined with a *shorter* charge time usually means reduced capacity — the pack is accepting less energy. Compare against the [published range figures](#) with your own weight, terrain and temperature in mind. See [Battery Care & Charging](#).

Warranty-relevant records

If you make a warranty claim, CEMOTO may ask for some or all of the following. Keep them together:

Document	Why it matters
Purchase receipt / order confirmation	Proves purchase date and that you are the original purchaser
Serial number photograph	Links the claim to a specific unit
This maintenance log	Evidence of proper care
Photographs or video of the fault	The single most useful item — see Contact & Support
Error code history	If a code was displayed, note it here and in the fault history table above
Warranty registration confirmation	See Warranty Registration

Related pages

- [Maintenance Schedule](#)
- [Torque & Fastener Reference](#)
- [Battery Care & Charging](#)
- [Cleaning & Storage](#)
- [Spare Parts & Compatibility](#)
- [Warranty Claims](#)

Revision #14

Created 2026-09-22 02:01:58 UTC by Cemoto

Updated 2026-09-22 04:53:56 UTC by Cemoto