

FAQ — Assembly & Setup

Assembly

Are the bikes assembled when they arrive, or do I need to put them together? For safe shipping, the bikes arrive **partially assembled** — typically **85-90 % complete**. You will need to attach the front wheel, handlebars, pedals or footpegs, and the seat post, and perform some basic adjustments (brakes, gears).

All necessary tools and clear, step-by-step assembly instructions are included. Assembly videos are also available — see [Technical Guides](#).

If you are not comfortable doing this yourself, CEMOTO recommends taking the bike to a **local bike shop** for professional assembly and tuning. Costs vary by shop.

How much assembly is required for a D-series dirt bike? The bike arrives about **85 % pre-assembled**. You only need to attach the **handlebars, front wheel and footpegs**. Most riders are trail-ready in about **20-30 minutes**.

The D02 Track specifically requires four parts to be installed: **front wheel, handlebars, footpegs and headlight**.

What about eBikes? eBikes ship approximately **90 % assembled**. To ship the bike, the pedals, seat, front wheel and sometimes the handlebar are loosened or removed.

How long does assembly take?

- **D-series dirt bikes:** 20-30 minutes
- **eBikes:** 30-45 minutes including basic adjustments

Should I assemble it myself or use a bike shop? If you have questions about your ability to assemble the product, consult a qualified bicycle technician. CEMOTO recommends that **two people work together** to assemble an electric bike.

Is there an assembly video? Yes. CEMOTO publishes step-by-step unboxing and assembly videos:

- Off-Road Electric Dirt Bike D02 — Unboxing & Assembly
- Folding eBike B57A — Unboxing & Assembly

Plus individual how-to videos for motors, disc brakes, pedals and battery side guards. See [Technical Guides](#).

What's in the box

What is included? The confirmed D-series package includes:

- The bike (partially assembled)
- One compatible charger
- Assembly tools and hardware
- A manual
- The original shipping carton

For the D02 Track, the pictured assembly kit contains: **headlight, front number plate, wrenches, hex keys, screwdriver, cable ties, footpegs and manual**, plus a U.S. two-prong battery charger.

Exact tool appearance may vary.

Do I need to buy tools? The basic assembly tools are included. You will additionally want:

- A **tire pump with pressure gauge** (Schrader-type valve)
- A **torque wrench** for final tightening of axle and stem fasteners

How heavy is the carton?

- D02 Classic: 138.9 lb (63 kg) gross
- D03 Pro: ~139 lb gross
- D02 Track: 165.3 lb (75 kg) gross

Plan for suitable space and lifting assistance. See [What's in the Box](#).

First ride

What should I do before my first ride?

1. **Charge the battery fully.** The manual recommends an initial charge of up to **12 hours** for the first cycle.

2. **Complete the pre-ride inspection** — brakes, throttle, tires, battery, frame, fasteners, chain, display, lights.
3. **Re-check all fasteners** after assembly; they settle during the first ride.
4. **Practice in a safe open area first** — at least **10 m × 10 m** — riding forward, turning and stopping.
5. **Start in 1st gear (ECO mode)**. Do not ride in high gear until fully familiar with the bike.
6. **Ride with an experienced person first** if you are new to the bike.

See [Pre-Ride Inspection](#).

Why won't the bike move when I turn it on? On the D-series, turning the electric door lock on makes the instrument light up and display **0 gear**. In this state the vehicle **does not work** — the throttle is inactive by design.

Press the **"+" key** to switch to a gear above 1, and the throttle will respond.

Do I need to practice before riding on trails? Yes. The owner manual recommends elementary exercises in an accessible area of at least 10 m × 10 m to practice riding forward, turning and stopping. Stay relaxed while practicing, and try to practice navigating tight areas, turning and stopping.

Riding on ordinary roads is not allowed until you can precisely control the motorcycle through tight areas and simulate various terrain.

Whenever you upgrade your electric motorcycle, experience the feeling of riding again and practice in the same area as the obstacle zone after the upgrade.

Registration and warranty activation

Do I need to register my product? CEMOTO offers a **warranty registration** portal where you can register your product to activate official warranty coverage and after-sales support.

Registration provides:

- **Coverage** — official warranty protection
- **Support** — faster service response
- **Proof** — ownership verification

Note that the **warranty policy states the warranty is automatically registered at the time of purchase** through the official website or authorized sales channels. Registration is nonetheless

recommended to verify ownership and speed up any future claim.

See [Warranty Registration](#).

Reviews and rewards

Can I earn rewards for reviewing my purchase? Yes. Customers who submit product reviews may qualify for exclusive rewards, discount coupons and special community benefits. Rewards are available for eligible review submissions, including **photo and video reviews**. Review invitations are sent automatically after your purchase. Terms and conditions may apply.

Related pages

- [Unboxing & Assembly](#)
 - [What's in the Box](#)
 - [Pre-Ride Inspection](#)
 - [Technical Guides video library](#)
 - [Warranty Registration](#)
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